

Service Level Agreements for Daily Missing Files on Biomethane Sites

Introduction

The Service Level Agreements (SLAs) stated below have been agreed by Cadent, NGN, SGN and WWU. Should the DANINT files listed need to be provided manually, the required frequency and agreed grace periods are set out below.

Should any issues arise with the automatic retrieval system or the methods the Gas Distribution Network (GDN) may use to retrieve these files, the GDN would inform the Delivery facilitator Operator (DFO) who would then be responsible for sending the files manually within the maximum grace period set out below.

Should the files not be sent within these SLA's then action to mitigate any further regulatory non-compliance may be taken by the Gas Transporter, which may include cessation of flow.

If you have any questions, please get in touch with your local network, contact details are outlined in the table below.

Cadent	FWACV.SustainableGas@cadentgas.com
NGN	GasQualityEnquiries@northerngas.co.uk
SGN	gasquality@sgn.co.uk
WWU	Biomethane@wwutilities.co.uk

GC Instrument	Emersons 500,700, 700xa,370xa etc		
File Extension	Description	SLA	Maximum Grace period
Q01	Carbon Dioxide Emission Factor Data	Daily	D+2
Q02		Daily	D+2
Q03		Daily	D+2
R01	GSMR Data	Daily	D+2
R02		Daily	D+2
R03		Daily	D+2
S00	Calibration Data	Monthly (1st)	D+2
S01		Monthly (1st)	D+2
S10		Monthly (1st)	D+2
S11		Daily	D+2
T00	Danint Alarm Record	Monthly (31st)	D+2
U00	Alarm Data	Daily	D+2
V03	End of Day File- Metering	Daily	D+2
Y03	End of Day File- CV Average/Valid/Attributable	Daily	D+2
Z03	Audit File- CV/Composition/Flow/Bottles	Daily	D+2
X10,11,12 etc	Ofgem 35 Day Test Data (Auto)	Monthly (2nd)	D
X00,01,02 etc	Failed Ofgem 35 Day Test Data (Auto)	Monthly (2nd)	D
X10,11,12 etc	Ofgem 35 Day Test Data (Adhoc)	Daily	D
X00,01,02 etc	Failed Ofgem 35 Day Test Data (Adhoc)	Daily	D

GC Instrument	Encal 3000		
File Extension	Description	Delivered	SLA
	As above plus		
X99	Alarm data monthly	Monthly (2nd)	D+2

Gas PT Instrument	PT2/PT0		
File Extension	Description	SLA	Maximum Grace period
Q01	Carbon Dioxide Emission Factor Data	Daily	D+2
Q02		Daily	D+2
Q03		Daily	D+2
R01	GSMR Data	Daily	D+2
R02		Daily	D+2
R03		Daily	D+2
T00	Danint Alarm Record	Monthly (31st)	D+2
U00	Alarm Data	Daily	D+2
V03	End of Day File- Metering	Daily	D+2
Y03	End of Day File- CV Average/Valid/Attributable	Daily	D+2
Z03	Audit File- CV/Composition/Flow/Bottles	Daily	D+2
X10,11,12 etc	Ofgem 35 Day Test Data	Daily	D
X00,01,02 etc	Failed Ofgem 35 Day Test Data	Daily	D
X10,11,12 etc	Ofgem 35 Day Test Data (Adhoc)	Daily	D
X00,01,02 etc	Failed Ofgem 35 Day Test Data (Adhoc)	Daily	D

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